Quality

Renold designs and manufactures conveyor chains, sprockets, hydraulic systems and assembles and repairs gearboxes and brakes in its Melbourne Factory, assembles conveyor chains in its Malaysian Factory and manufactures sprockets and assembles gearboxes in its Auckland Service Centre.

A key objective is to add value to its customers' businesses by working with them to solve specific power transmission and chain application problems.

Renold strives to provide high quality and competitively priced products with excellent service and technical advice to customers. To achieve this it emphasises the importance of staff capability and performance, operating systems, production processes and the performance of its suppliers.

Renold Australia is certified to ISO9001:2015 and has documented operating procedures. Certification to ISO9001 was first obtained in 1994.

Company management is committed to a process of continuous improvement in all aspects of the Company's business and all staff contribute to this process through various teams and discussions.

The Company's success in meeting its quality objectives is assessed by customer feedback and various Key Performance Indicators.

Managing Director July 31, 2020

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